

Frequently Asked Questions

Questions for our school counselor, Mrs. Portney:

- **What do I do when I get a schedule change?**

You will need to get the code to add the class tile for Google classroom. You can call the Kinney/Prospect office at (916) 294-9060 or you can call or text Mrs. Portney at (916) 546-2164 or email her at cmportne@fcusd.org for the code. Please tell her who you are when you call or text her.

- **How many credits do I have left?**

Mrs. Portney is happy to schedule a phone conference or a Teams Conference to discuss your credits with you. There are a variety of ways that you can contact her: She has a chat room every Tuesday from 12:30- 1:00 p.m. on Teams, for Kinney students to ask questions. You can call or text Mrs. Portney at (916) 546-2164 or email her at cmportne@fcusd.org with your questions. Please tell her who you are when you text or call her.

- **How do I know what my classes are?**

Log into PowerSchool through the Kinney website to look at your current schedule, contact the school office at (916) 294-9060 or call Mrs. Portney at (916) 546-2164.

- **What time do our classes meet and what days?**

The daily schedule is on the school website. When you are on the home page of the Kinney website, you will see the link in the upper right hand corner of the page, under the "School News" heading. Note that Mondays will now look differently.

- **Who do I contact to get my transcripts?**

Mrs. Chris is our Registrar, please let her know if you need an "Official" or "Unofficial" transcript. Christine Anderson can be reached at canderson@fcusd.org or 916-294-9060.

Questions for the office:

- **Who do I contact if I have an issue with my Chromebook or with logging in?**

Did you pick up a computer from the Kinney Office this year?

Go to the Kinney Office to pick up a computer if you haven't picked one up for this school year. If you picked one up last spring and it isn't working, you will have to possibly trade it for another one.

For log in issues: Call the main office or stop by between 9:00 a.m.-2:00 p.m. Mondays-Fridays, phone number is, (916) 294-9060. You can also call or text Mrs. Portney at (916) 546-2164, she will respond to your questions during school hours.

- **How do I get a work permit?**

E-mail Melissa Robledo at mrobledo@fcusd.org. The form can be found on the school website, under the "School News" heading. You need to go to your classes through the Teams app, complete your class work, and turn it in, to keep your work permit.

- **Can I work full time since we aren't currently physically attending school?**

You are still expected to be engaged in school. Make sure that you communicate with your teachers.

- **Where do I find a job or resources for work?**

Our district has a Job Center located on the Walnutwood Campus. During the school year they are on our campus on Wednesdays after school. During Covid, you can call them at: (916) 294-9107.

Questions for the Mental Health Specialist:

- **I feel anxious and overwhelmed...Where do I find Mental Health Resources?**

Ask your teacher to connect you to the Mental Health Specialist. Or contact the MHS on her Google Voice # 916-572-9297. Or fill out the form below to refer yourself for support.

- **How do I schedule an appointment with my School Counselor or my school Mental Health Specialist?**

Click on this link below to complete the form electronically:

<https://docs.google.com/forms/d/1H2sNnt1NbVZN6AzSK1UaLpApV1ku1PTnv91lpeHdkF4/edit?usp=sharing>