

FOLSOM-CORDOVA UNIFIED SCHOOL DISTRICT

Community Relations

BP 1312

COMPLAINTS CONCERNING THE SCHOOLS

The Governing Board believes that the quality of the educational program can improve when the district listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective process.

The Board encourages complainants to resolve problems early and informally whenever possible. If a problem remains unresolved, the individual should submit a formal complaint as early as possible in accordance with appropriate district procedures. District procedures shall be readily accessible to the public.

Individual Board members do not have authority to resolve complaints. If approached directly with a complaint, however, Board members should listen to the complaint and show their concern by referring the complainant to the Superintendent or designee so that the problem may receive proper consideration.

Legal Reference:

EDUCATION CODE

35146 *Closed sessions*

35160.5 *Requirement of school district policies: parental complaints re. employees*

GOVERNMENT CODE

950-950.8 *Actions against public employees*

54957-54957.8 *Closed sessions*

CODE OF REGULATIONS, TITLE 5

3080 *Application of section 4600-4671*

4600-4671 *Uniform complaint procedures*

Approved: January 28, 2010